

OBCGS WEBINAR SURVEY RESULTS

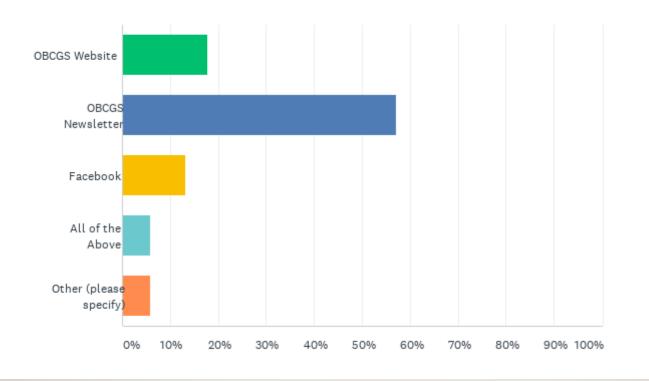
SEVEN QUESTIONS POSED TO 205 ATTENDEES

41% RESPONSE RATE WITH 84 RESPONDENTS

AUGUST 2020

EDITH GARRETT

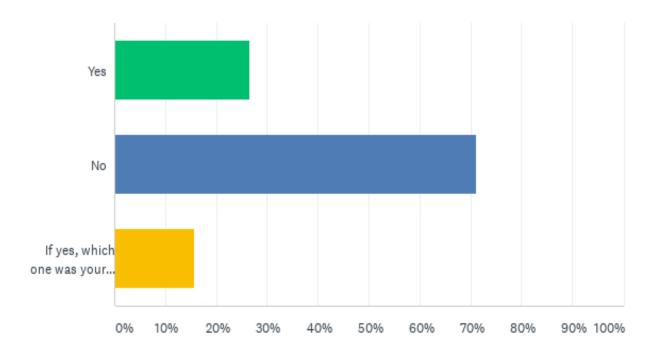
Q1 You are receiving this survey because you attended one or more of the OBCGS webinars we started in May. How did you hear about the monthly webinars OBCGS has conducted in 2020?



84 Responses

Other: Edward Buncombe DAR Chapter; Either AVL Citizen-Times or Mountain Express

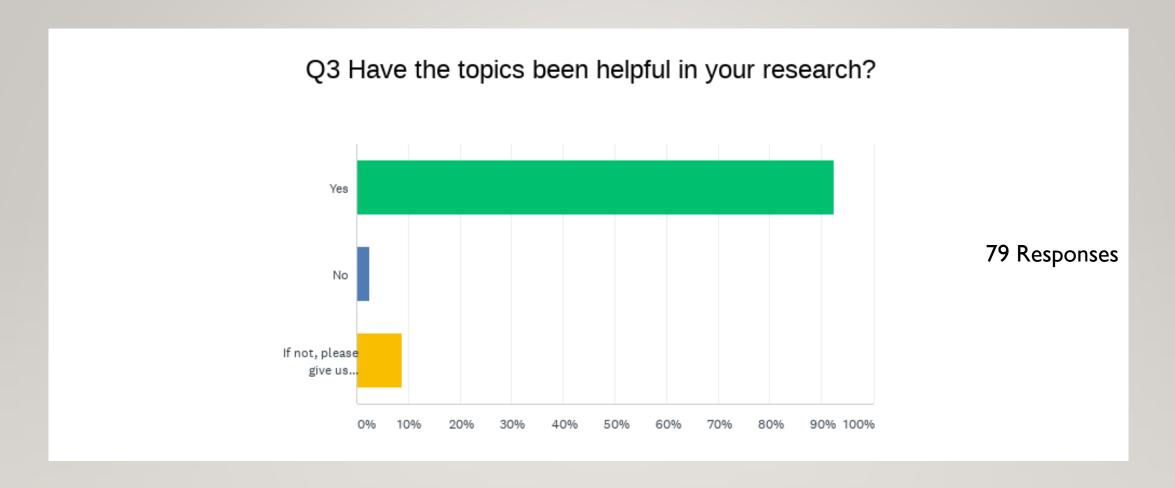
Q2 Have you attended more than one webinar through OBCGS since May 2020?



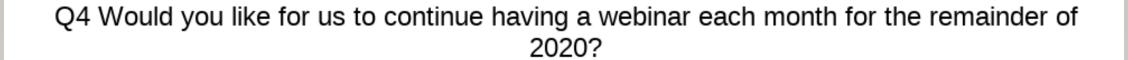
83 Responses

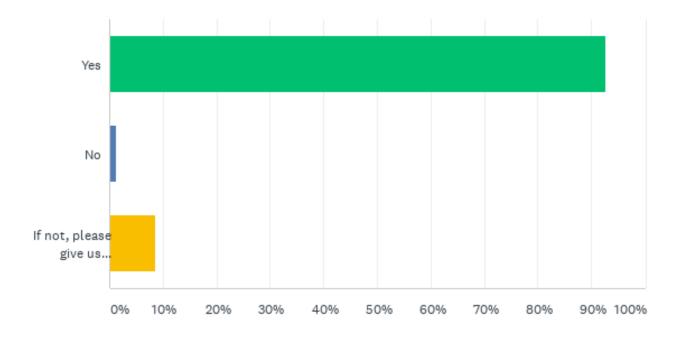
Favorites:

May Vital Records – 4 respondents favored June Children's Records – 1 respondents favored July Military Records – 5 respondents favored



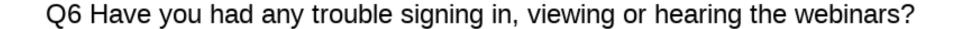
Specific Answers: couldn't attend; not specific enough; I used the ideas; I didn't get the info I needed; specific online details would have been helpful

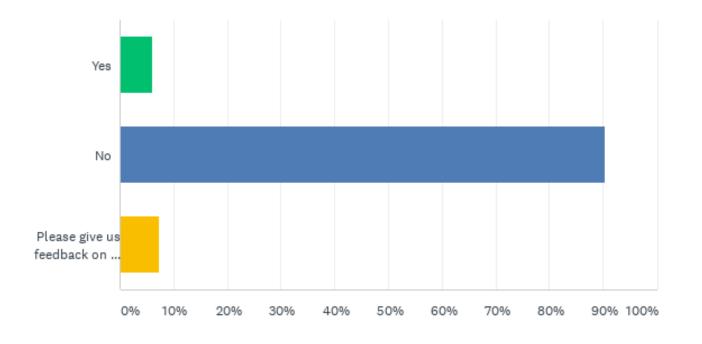




82 Responses

Responses: Every two months -3; More Information -1; Open the Library -1; Yes -1; DNA -1.





83 Responses

Only two people said they couldn't hear it well. The sound is not adjustable on the webinar software – just the attendee's computer so this really doesn't apply.

Answers to Question 7 – Do you have any further suggestions for improvement in the OBCGS Webinar Program?	# Respondents
None (responders that actually took the time to write the word).	П
Great, enjoyed them, you're doing a great job, great way to share info.	7
Thank you!	4
Appreciate that questions can be submitted and there's a handout.	2
Can they be available as a saved file for later viewing.	2
What to do when you hit a brick wall.	ı
More of a local emphasis.	ı
Doing one a month is a great idea!	I
You might try Zoom.	I
Get back to live meetings!	I
Reminders close to the meeting are very helpful.	I

SURVEY SUMMARY

- Looks like webinars are popular. Also, it seems we can use some flexibility in the schedule day and time, frequency, format, etc.
- Our email newsletter and social media are really working so we should focus more attention there.
- Several responses indicate we can hold meetings on weekdays and maybe every other month
- Approximately 41% of our attendees responded a very good rate!